

1-20667A-07-0662



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 77544

Date: 3/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: EJ

Harank

Account Name: EJ Harank

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Newpath Networks, LLC

Division: Telephone

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

From: [REDACTED]
Sent: Friday, March 06, 2009 5:26 PM
To: Utilities Div - Mailbox
Subject: NewPath Network Public Comment

Please consider this our comments regarding this issue.

EJ Harank
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/16/2009 - Email to Customer:

Dear Mr. Harank,

Your email dated March 6, 2009 regarding the application requesting approval of a Certificate of Convenience Necessity filed by Newpath Networks, LLC ("Newpath") was received. An opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") on your behalf to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Newpath application.

The concerns raised in letters received from customers will assist the Commission within the investigation and review of the application. The Commission's independent analysis of the utility and its request attempts to

Arizona Corporation Commission
DOCKETED

MAR 20 2009

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
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balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that can be placed on the consumer and does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed matter.

Thank you,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
End of Comments

Date Completed: 3/16/2009

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